

Tips & FAQs to help you with your sighting reports

Tips

Check your spam/junk mail box if you can't see your activation email.

Have your photos selected before logging in.

Place a login short cut on your desktop/favourites.

Don't change survey location area after entering location details.

When using the location marker remember to click on the icon and then click on the map location. The marker can then be clicked and dragged to a more precise location. The marker will not 'drag' direct from the icon.

FAQs

Why do I have to register to record a sighting?

The KAG koala reporting system is being run as a Citizen Science project in conjunction with the Australian Living Atlas. This has two main potential benefits to KAG, one is that the data we have collected will have a long term availability, and the second is that a more rigorous data input requirement enhances the credibility of the data. The second reason benefits from the registration process. Registration in this section of the new ALA BioCollect provides access across the whole ALA site.

Why does 'Invalid credentials' come up when I try to log in?

This message indicates the registration process may have not been completed, perhaps the activation email has not been clicked on or a different email address was entered. It is important to realise the new ALA BioCollect site is a different entity to the previous ALA BDRS site and BDRS registration cannot be applied to the new site.

Where do I find the report sheet?

*This can depend on the URL or shortcut that you use to access the site, but once you have logged in you should see the KAG Biocollect site with the message **Click here to submit your koala sighting** . An alternative url may open directly on the report page after logging in.*

How do I report sightings of more than one koala in the same or nearby tree?

If you suspect (by size variation or position) that the sighting of two koalas is that of a mother and young, then that is selected from the drop down list. All other sightings of multiple koalas should be entered as separate records.

How do I record multiple sightings?

*After you have submitted your record you should be returned to the **KAG BioCollect About** page, then simply click on the red **Surveys** button, and then the green **Add a Record** button. If you are returned to the **Surveys** page then simply click on the green **Add a Record** button. On completion of submitting your reports remember to log out.*

Does it matter which survey location project I use?

*We suggest the **'Project Area for Koala Count'**. If this location is changed after the map marker has been set then the marker point will disappear and will need to be located again. Even though this is a Redlands project, sightings outside the shaded area can be recorded on these survey forms.*

Why did my mapping details disappear when I change survey location area?

If the survey location is changed after the map marker has been set then the marker point will disappear and will need to be located again.

How do I add the Log in page to my Favourites?

When on the Login Page, right click to bring up an action box and left click on Add to Favourites or left click the Yellow Star or Bookmark this page, depending on your browser.

How do I add the Log in page to my Desktop?

When on the Login Page, right click to bring up an action box and left click on create Shortcut and then Place on Desktop. Note: variations may exist between browsers..

Why does the terrestrial map disappear?

When zoomed in beyond a point the terrestrial map will disappear and it is necessary to incrementally zoom out to restore it. This is a recorded problem and is awaiting rectification.

Why do my drop down answers change when I am filling out the form?

If the drop down box is still active (highlighted) and you scroll down to the next field, then the answers in the just completed field may rotate. Check the field is complete and inactive when moving on.

How is the data used?

This reporting project is being carried out in association with the Australian Living Atlas Citizen Science scheme and is one of many ongoing data collecting exercises and the data is freely available to all. Click here for more information on the ALA <https://www.ala.org.au/>

How will my contact details used?

Your contact details are stored separately from other data bases and you will only be contacted if further information is required in relation to your sighting report or if a matter relates directly to ALA reporting e.g. a change in the manner of reporting. You can request your details be removed from the KAG ALA data base by emailing admin@koalagroup.asn.au

Are there maximum or minimum limits to photo sizes?

The ALA suggests you upload one or more of your best images so the record can be validated and used for scientific work. This is most applicable where smart phones are used with geo location enabled, if this is the case the coordinates will automatically be incorporated in the record.

What if the koala appears sick or injured?

Reports of sick or injured koalas form a necessary part of our data base and are appreciated. Details for requesting assistance are available on the KAG Home page www.koalagroup.asn.au. Contact numbers for the Redlands are 3833 4031 and 1300animal. The report form does not have any ability to procure assistance for a sick or injured animal. The only way to request assistance is to directly contact the phone numbers provided.

What are relevant comments?

Anything that adds to the location or circumstances of the koala is relevant, however the reports are intended for scientific and educational use and inappropriate material will be edited. While suggestions such as 'koala signage is required in this street' are relevant, these reports are not action requests. The reporter needs to communicate directly with the appropriate government agency to request any activity be undertaken.